

FOOTIE 4 ALL



An accessibility survey of the UK's Premier League stadiums



Revitalise

Respite holidays for disabled people and carers

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KEY

Scoring categories

Each Premier League club was scored by means of a 'traffic light' colour code, reflecting their performance in the categories below. There is an explanation of the methodology and scoring system at the end of this document.



Total wheelchair spaces as a proportion of the stadium capacity



Adequacy of information for wheelchair supporters on the club's website



Accessible toilets as a proportion of total wheelchair spaces



Proportion of stewards with disability awareness training



Number of accessible parking spaces within stadium grounds

COLOUR CODE



Excellent



Good



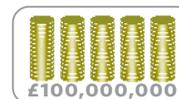
Not so good



None

Additional information

The following information is also provided, but not scored:



The turnover of the club in 2013-14



Club offers tickets at discounted rate for disabled fans



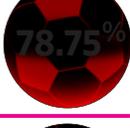
Club has a Changing Place facility

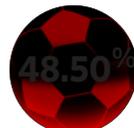


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		Turnover 2013 - 2014	Wheelchair spaces	Online info	Accessible toilets	Staff awareness	Accessible parking	Ticket concessions	Changing place	Final score
1	 ARSENAL EMIRATES STADIUM	 £304,000,000								
1	 SOUTHAMPTON ST MARY'S STADIUM	 £106,000,000								
3	 AFC BOURNEMOUTH VITALITY STADIUM	 £10,000,000								
4	 MANCHESTER CITY ¹ ETIHAD STADIUM	 £347,000,000								
5	 SWANSEA CITY LIBERTY STADIUM	 £98,000,000								
5	 LEICESTER CITY KING POWER STADIUM	 £31,000,000								
7	 NEWCASTLE UNITED ST JAMES' PARK	 £130,000,000								
8	 WEST BROMWICH ALBION THE HAWTHORNS	 £87,000,000								
9	 SUNDERLAND STADIUM OF LIGHT	 £104,000,000								
10	 WEST HAM UNITED BOLEYN GROUND	 £115,000,000								

		Turnover 2013 - 2014	Wheelchair spaces	Online info	Accessible toilets	Staff awareness	Accessible parking	Ticket concessions	Changing place	Final score
11	 STOKE CITY BRITANNIA STADIUM	 £98,000,000								
12	 ASTON VILLA VILLA PARK	 £117,000,000								
13	 MANCHESTER UNITED OLD TRAFFORD	 £433,000,000								
14	 NORWICH CITY CARROW ROAD	 £94,000,000								
15	 CHELSEA ² STAMFORD BRIDGE	 £324,000,000								
16	 CRYSTAL PALACE SELHURST PARK	 £90,000,000								
17	 LIVERPOOL ANFIELD	 £256,000,000								
18	 EVERTON GOODISON PARK	 £121,000,000								
19	 TOTTENHAM HOTSPUR WHITE HART LANE	 £181,000,000								
20	 WATFORD VICARAGE ROAD	 £17,000,000								

About the survey

The survey of Premier League clubs was carried out via an online survey form published by Revitalise between 15 and 29 July 2015. A link to the survey was emailed to the relevant official at each club. Information was also gathered by Revitalise from:

- Level Playing Field (www.levelplayingfield.org.uk)
- The Premier League (www.premierleague.com)
- Individual club websites
- Email and telephone correspondence with relevant officials at the clubs

Level Playing Field (LPF) – formerly the National Association of Disabled Supporters – is a registered charity in England and Wales, and acts as a campaigning and advisory organisation to its membership and other parties across all sports.

Methodology & scoring

The UEFA Centre for Access to Football in Europe (CAFE) devised a formula for how many wheelchair spectator spaces a stadium would need, based on its total capacity. This compliance calculation was also adopted by LPF in the UK.

The calculation was published in LPF's Accessible Stadia guide, supported by the Football Stadia Improvement Fund and the Football Licensing Authority and produced in co-operation with the FA, the FA Premier League and the Football League.

The CAFE formula:

Number of recommended wheelchair spaces:

- **Stadium capacity under 10,000:**
Minimum of 6 or 1 in 100 of seated capacity (whichever is greater)
- **Stadium capacity of 10,000 to 20,000:**
100 plus 5 per 1,000 above 10,000
- **Stadium capacity of 20,000 to 40,000:**
150 plus 3 per 1,000 above 20,000
- **Stadium capacity of 40,000 or more:**
210 plus 2 per 1,000 above 40,000

This CAFE/LPF compliance figure has been used by Revitalise as the single most important measure in its stadium survey, accounting for up to 60% of a club's final score.

■ The other measures contributing to the final score were:

- Whether there was sufficient accessibility information on the club's website to enable a wheelchair user to make an informed decision about attending a match (20% of total)
- The number of accessible toilets as a percentage of total wheelchair spaces (10%)
- The proportion of match stewards with disability training (5%)
- Total accessible parking spaces within the stadium's grounds (5%)

■ Three other pieces of information were also included, but not scored:

- The turnover of each club, according to their Annual Reports 2013-14
- Whether the club offered tickets at a concessionary rate for disabled supporters
- Whether the stadium had a Changing Places facility

Scoring system

Wheelchair compliance (up to 60%):

Example: If a club has a wheelchair compliance figure of 50% under the CAFE calculation, the Revitalise ranking would be 30% (ie $50 / 100 \times 60$). An up to date CAFE/LPF compliance table for Premier League clubs is available from Revitalise on request.

Website info (up to 20%):

This was calculated by Revitalise through desk research into the availability and quality of information about wheelchair spaces, accessible toilets, accessible parking and ticketing for disabled supporters. The information was marked as follows:

All:	20%
Most:	15%
Some:	10%
Little:	5%
None:	0%

Accessible toilets (up to 10%):

The total number of accessible toilets was expressed as a percentage of total wheelchair spaces in the stadium. LPF's Accessible Stadia guide recommends the provision of one accessible WC per 15 wheelchair spaces, ie 7%. Any stadium achieving this ratio received a median mark of 5% or higher. The information was marked as follows:

>16%:	10%
10-15%:	7.5%
7-9%:	5%
1-6%:	2.5%
0%:	0%

Accessible parking (up to 5%):

The total number of accessible parking spaces within the stadium's grounds was marked as follows:

>100:	5%
50-99:	3.75%
10-49:	2.5%
1-9:	1.25%
0:	0%

Stewards' training (up to 5%):

The proportion of match stewards with disability awareness training was marked as follows:

All:	5%
Most:	3.75%
Some:	2.5%
A few:	1.25%
None:	0%

FOOTNOTES:

- 1 Club confirms that stadium expansion underway for 2015-16 season; club expected to achieve 100% compliance with CAFE recommendation for start of season; this would put the club in first position with a score of 92.5%.
- 2 Total number of accessible toilets not provided by club at time of compilation, so club awarded the median score of 5% (out of a possible 10%) for accessible toilets; the top score would put Chelsea in 11th position.

Revitalise

www.revitalise.org.uk

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